



CLOUD COMMUNICATIONS

Rapid response for business continuity with Microsoft Teams and Cloud Voice

Activate Microsoft Teams with the complete Meeting and Calling experience to quickly enable flexible working practices. Maintain the office experience for your employees working from home or any other location. Microsoft Teams delivered by NTT Ltd. keeps your teams connected.



Get ready

- Technical Readiness Consultation
- Access to our subject matter voice experts for trouble shooting
- Change Management guidance



Rapid Voice deployment

- User guides providing you step by step information to enable your migration
- Access to NTT's Resilient Teams telephony platform
- 99.99% availability provided by the NTT platform



Broadcast

- Teams live events
- Event production
- Event management

Get the most out of Teams and fully enable your remote workforce by turning on voice.

If you are already subscribed to Microsoft Licensing and you want to leverage your Teams licenses, we can manage this for you, within a very short period of time.

Activating Voice provides users with a seamless experience in Microsoft Teams. Typical enterprise voice deployments are complex and costly and in response to current demand we have a stream-lined method to enable voice, unlocking the full potential of Teams, providing a feature rich experience for your users, by applying these simple steps:

- 1 Free remote technical readiness consultation
- 2 Discovery and requirements review
- 3 Direct routing integration / SBC Peering to Office 365 Tenant
- 4 Number delivery and provisioning
- 5 Post delivery review

This process can be completed quickly using our proven approach. The initial consultation and onboarding of numbers is free of charge.

Our calling plans and DRaaS solution provide global coverage and ensure business continuity backed by NTT's lowest latency network.

As the Microsoft Intelligent Communication Partner of the Year, we are experts in transitioning organizations to a new way of working, with Microsoft Teams. We want to support the increased demand for remote working by enabling you, and your people, as quickly as possible.

Contact us

For full details on Microsoft Teams or to discuss your requirements, please speak to your Account Manager or contact: s.chiera@arkadin.com (Americas) / d.craft@arkadin.com (EMEA) / m.dsilva@arkadin.com (APAC)

Microsoft
Partner



2019 Partner of the Year
Intelligent Communications

We want to empower your employees with the collaboration tools they need to maintain productivity, working remotely.

Leverage NTT to activate Microsoft Teams Meeting, Calling and Teamwork capabilities for secure remote workers to ensure the continuity of your business.

Support



We support Microsoft Teams and Cloud Voice Services including Direct Routing and Microsoft Calling Plans



24 x 7 / 365 global Service Desk



99.99% availability



Quick start guides



Service status & major change

Don't have Microsoft Licenses?

Don't have Microsoft Licenses? Microsoft is providing a free 6-month Office 365 E1 Trial, including Microsoft Teams, to support the increased need for employees to work remotely. To enable all Voice and Meeting capabilities, NTT can also help you deploy E3 or E5 licenses to take the full advantage of Teams.

Contact us to find the best solution for your immediate needs

Need to broadcast to a wider audience?

With Teams live events, users in your organization can broadcast video and meeting content to large online audiences.

Talk to us about the possibilities for your organization.

Contact us

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About Cloud Communications, a division of NTT Ltd.

We are the Global 2019/2020 Microsoft Intelligent Communication Partner of the Year. As an established Microsoft Gold Partner, we help businesses of all sizes through the discovery and decision process related to ensure a smooth deployment of Microsoft Teams with Cloud Voice.

Our initial complimentary consultation is delivered by our Microsoft certified Professional Services Team and will provide you with the crucial guidance to get you started with Teams.