



Universal Calling Plans Cloud Voice

NTT Ltd's Cloud Voice solutions put enterprises of all sizes on the right path to Modern Communications. We deliver Cloud-native Communications services that cover all your Voice and Customer Experience (CX) requirements. Our solutions take the complexity of Voice out of your hands, allowing you to focus on your core business priorities.

Universal Calling Plans enable you to leverage these cloud-native Voice services to connect your employees and future-proof your Unified Communications.



Client challenge:

Migrate users as smoothly as possible to Cisco Webex Calling or Microsoft Teams with voice while avoiding any interruption to communication in the process.

What we deliver:

Cloud Voice is natively integrated with major Cloud PBX and unified communications solutions including Cisco Webex and Microsoft Teams. Once Cloud Voice is in place, it's the constant during migration and lets you stay in control of the timing of user migration - no need for new contracts, plans, user numbers or changes in pricing.

Client challenge:

Securing a single partner for your Cloud Voice at sites in Europe and Americas. A Global and cost effective model required.

What we deliver:

Our global scale and industry partnerships enable us to deliver, tailored and cost-effective Cloud Voice solutions to your organization, whether you have 300 or 300,000 employees. We remove the complexity of managing multiple carriers as contracts, billing, infrastructure and support are consolidated.

Universal & Interoperable

NTT's Cloud Voice services remain the same, regardless of the communications systems used.

Flexible

Our Voice services are scalable to support our client's growth, from local small businesses to global multinationals. We engineer our services so that migration is never a problem.

Global

Calling plans for 26 countries, and data centres in Americas, Asia and Europe.

Cost effective

Competitive pricing and low entry costs in all covered geographies.

No compromise on quality & reliability

Built on ultra-fast and resilient NTT wholly-owned worldwide backbone network, servicing 40% of worldwide internet traffic. Tier 1 carrier-grade portfolio of services with 99.99% SLA.

Universal Calling Plans

The four calling plans can be used across your business with every user number allocated to one of the plans. We understand that requirements and usage varies by role, so offer you this flexibility to enable you to benefit from the most cost effective solution.

Domestic per minute	Domestic 180	Domestic unlimited	Domestic & international
<ul style="list-style-type: none"> Domestic outbound calling charged per minute International outbound calling charged per minute 	<ul style="list-style-type: none"> 180 pooled minutes of domestic calls to landline and mobile destinations Overage domestic calling charged per minute International outbound calling charged per minute 	<ul style="list-style-type: none"> Unlimited calls to domestic fixed and mobile destinations International outbound calling charged per minute 	<ul style="list-style-type: none"> Unlimited calls to domestic fixed and mobile destinations 250 pooled minutes to 51 international destinations included (landline and mobile) Other international locations outbound calling charged per minute

Universal Calling Plans features

All Universal Calling Plan users will be assigned a user number which is used to receive and place calls. We can port your existing user telephone numbers or request new ones. Calling plan users will be contactable via their user number wherever they are; at home, in the office or travelling.

- User number for each end-user
- Unlimited inbound calls
- Worldwide outbound calls
- Local number portability
- 24/7 Customer Support for Universal Calling Plans
- Emergency calls routing (i.e. 911,112)
- Directory services
- Caller ID presentation (CLI)
- Caller ID name (CNAM)
- Proactive fraud management
- Native integration with Microsoft Teams and Cisco Webex

Available in 26 countries*:

Australia	Mexico
Austria	Netherlands
Belgium	New Zealand
Canada	Norway
Denmark	Poland
Finland	Portugal
France	Puerto Rico**
Germany	Singapore
Hong Kong	Spain
Ireland	Sweden
Italy	Switzerland
Japan	United Kingdom
Luxembourg	USA

*Webex Calling: 25 countries

**Not available in Cisco Webex Calling

Other Cloud Voice services:



Service Numbers:

Available in 100+ countries and offering always-on, scalable access to your customer experience solution with cost based on usage and capacity available whenever you need it without upfront CAPEX investment.



Universal Access:

Provide Cloud Voice access to your existing telephony estate to create a unified experience for all your end-users.

Extend your network to our Voice services and maintain your private network's end-to-end security while benefitting from our Cloud services without compromising on capacity and availability.

NTT Cloud Voice ecosystem

Consulting services

- Cloud strategy consulting
- Assessment and planning
- Change management
- Implementation

Support services

- Voice monitoring
- Tenant management
- Quality service reviews for voice services



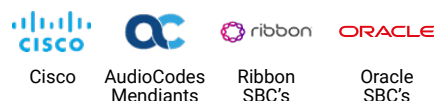
Cloud Fax

- Cloud mail-to-fax & fax-to-mail service
- Any analogue services

Native Integration



Compatible with SIP gateways



Contact us

For full details on Cloud Voice or to discuss your requirements, please speak to your Account Manager or visit our website : <http://www.arkadin.com>