



CLOUD COMMUNICATIONS

Universal Cloud Calling Plans for Cisco Resellers

Deliver increased value to your customers on their transition to the cloud with a natively integrated PSTN service for Webex Calling and UCM Cloud



As an established Cisco Global Gold partner, NTT Ltd. delivers Universal Cloud Calling plans for Cisco Webex Calling and UCM Cloud - enabling certified Cisco VAR's to propose a complete cloud calling solution with a single partner.

NTT's global call plans have been standardized to simplify the offer and are the same for both Webex Calling and UCM Cloud. The call plans and service numbers rates.

As a partner overseeing your customers cloud transformation, you will also be able to benefit from an additional revenue stream from the compensation plan NTT delivers as part of the supply of calling plans for your customers.

Business confidence when working with NTT



Cloud Infrastructure

Our hosted architecture enables users in your organisation to make and receive calls that are natively integrated with Cisco's cloud solutions.



Global Compliance and security

NTT's calling plans benefit from regulatory compliance in all countries, including emergency services. The service is covered by intelligent fraud protection and encryption.



Global Coverage

Calling plans covering 27 countries, with flexible calling plan offers, with service number availability to complete the service.



New revenue streams

By including PSTN replacement services with your customers cloud PBX deployment you receive the added benefit of an additional revenue stream with a compensation plan aligned with services sold.



No Compromise on quality and reliability

Built on ultra-fast and resilient NTT wholly-owned worldwide backbone network, servicing 40% of worldwide internet traffic. Tier 1 carrier grade portfolio of services with 99.99% SLA

Working with NTT as a trusted partner

| Cisco Reseller Relationship | Project Fulfilment | Support & Billing |
|--|---|--|
| <p>We contract with the client for the supply of voice services.</p> <p>Commercial Terms with you, the Cisco Reseller, will be agreed prior to client engagement.</p> <p>We will supply a quotation to the client based on the specification provided.</p> | <p>NTT will manage number porting in line with end customer requirements and DDI's will be supplied in multiples of 10.</p> <p>Project timescales will be met with close alignment with your teams.</p> <p>Technical voice specialists are available if the project requires voice support.</p> | <p>We contract and bill directly with the end client.</p> <p>Our experienced support team are on hand, for any escalations in line with the support framework for Webex Calling and UCM Cloud.</p> |

Cloud Connected PSTN for Cisco Cloud Calling Solutions

Cisco VARs can propose a complete cloud calling solution that reduces costs and delivers more value to clients.



Universal Calling Plans features for PSTN replacement

All Universal Calling Plan users will be assigned a user number which is used to receive and place calls. We can port your existing user telephone numbers or request new ones. Calling plan users will be contactable via their user number wherever they are; at home, in the office or travelling.

- **User number for each end-user** **Available in 27 countries:**
- **Unlimited inbound calls** Australia France Mexico Singapore
- **Worldwide outbound calls** Austria Germany Netherlands Spain
- **Local number portability** Belgium Hong Kong New Zealand Sweden
- **Emergency calls routing (i.e. 911,112)** Brazil Ireland Norway Switzerland
- **Directory services** Canada Italy Poland United Kingdom
- **Caller ID presentation (CLI)** Denmark Japan Portugal USA
- **Caller ID name (CNAM)** Finland Luxembourg Puerto Rico
- **Proactive fraud management**
- **Native integration with Cisco Webex**

Cloud Calling Plans for Cisco solutions:

Four calling plans are available and can be used across your customers business with every user number allocated to one of the plans. We understand that requirements and usage varies by role, so offer you this flexibility with your customer to propose a mix of plans that deliver the most benefit and cost-effective solution.

| Domestic Per Minute | Domestic 180 | Domestic Unlimited | Domestic & International |
|---|---|--|--|
| <ul style="list-style-type: none"> • Domestic outbound calling charged per minute • International outbound calling charged per minute | <ul style="list-style-type: none"> • 180 pooled minutes of domestic calls to landline and mobile destinations • Domestic calling overages charged per minute • International outbound calling charged per minute | <ul style="list-style-type: none"> • Unlimited calls to domestic fixed and mobile destinations • International outbound calling charged per minute | <ul style="list-style-type: none"> • Unlimited calls to domestic fixed and mobile destinations • 250 pooled minutes to 51 international destinations included (landline and mobile) • Other international locations outbound calling charged per minute |

Service Numbers

For most calling deployments service numbers are required. NTT's service numbers have wide geographic coverage with the service scope as detailed below:

- Toll number (94+ Countries)
- Toll free (100+ Countries)
- Premium/Shared
- Inbound calls
- Worldwide outbound calls