



Advanced Services - Adoption & Change Management Leader, Americas

# Andrea Westbrook

**Location:** US / **Languages:** English, French, German



Andrea is from England and holds a BSc in Physics from University College London.

She has over 30 years' experience working with Enterprise Applications in a variety of industries in both staff and consulting and also business and IT roles.

Andrea began her career in British Aerospace in the UK then moved into freelance IT consulting following a successful business transformation project at BAe. That took her to 13 countries on 3 continents strategizing, designing, implementing, upgrading and supporting enterprise applications – mostly ERP – for a variety of multi-national companies and always with the underlying goal of business transformation.

Having come from a functional background where technology was truly transformative, the change management aspect of every project was always a priority for Andrea. She is passionate about leveraging technology to deliver process improvement and ensuring that positive and effective change is managed at the people level as competently as it is at the technical level.

Andrea came to the US in 2004 on leaving consulting. She joined General Electric in 2008 where she graduated from GE's Executive Information Management Program and held a variety of IT leadership roles. She joined the Cloud Communications division of NTT Ltd. in 2018.

On a personal note, she has been married to her husband Brian since December 1993 and has a love for Tranmere Rovers FC, Scuba diving and Skiing.

**For more information, please contact:**

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